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**Office of the European Ombudsman - Coding of maladministration cases**

1. Complaint/file number

2. Year complaint was filed

3. Year decision was made

4. Who filed the complaint?

 (1) Individual

 (2) Legal person

 (3) Other—please specify

 (4) N/A (if own initiative inquiry by the EO)

5. Country of residence of the complainant

 (1) List, if available

6. Against which institution was the complaint?

1. European Commission
2. European Parliament
3. European Council
4. Council of the European Union
5. COREPER – Committee of the Regions
6. European Investment Bank
7. European Personnel Office
8. Anti-Fraud Office
9. Other—please specify

7. Was there an instance of maladministration?

 (1) Yes

 (2) No

8. Did the EO find maladministration related to lack of (insufficient) transparency of the EU institution involved in the case?/Was the case about transparency?

1. Yes
2. No

9. Did the EO find maladministration related to lack of (insufficient) accountability of the EU institution involved in the case?/Was the case about accountability?

1. Yes
2. No

10. Did the critical remark by the EO encourage/suggest an improvement in transparency?

 (1) Yes

 (2) No

11. Did the critical remark by the EO encourage/suggest an improvement in accountability?

 (1) Yes

 (2) No

12. Did the EO’s inquiry lead to increased transparency of the respective EU institution?

1. Yes
2. No

13. Did the EO’s inquiry lead to increased accountability in the respective EU institution?

1. Yes
2. No

14. Did the EU institution’s follow-up comply with the Ombudsman’s recommendation on how to improve the transparency of the institution’s practices?

1. Yes
2. No

15. Did the EU institution’s follow-up comply with the Ombudsman’s recommendation on how to improve the accountability of the institution’s practices?

1. Yes
2. No